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Local TeleTech Selects Rockledge to Expand

Up to 300 Customer Experience Positions Will Be Housed on Riomar Drive

Brevard County, Fla. (July 28, 2015) – TeleTech, a leading global provider of customer experience, engagement and growth solutions that employs 500 in Melbourne, plans to expand its workforce at a site in Rockledge by up to 300 customer experience positions.

"We are very excited to be expanding our customer experience team in Brevard County. The opportunity to have additional full-time and seasonal employees will help us respond to the needs of our clients and future clients more efficiently," said Kimberly Johnson, vice president of Operations at TeleTech.

TeleTech is looking for Customer Service and Sales Representatives and Licensed Healthcare Insurance Sales Agents. TeleTech will cover the cost of the licensing training and exam fees for prequalified applicants interested to participate in their Healthcare Insurance Career Development Program to become licensed in this growing field.

These positions are well suited for people with customer service or sales experience, Licensed Healthcare Insurance Agents and those looking to start a career with TeleTech, as they involve working with nationally-recognized health insurance clients. Candidates with Spanish bilingual skills are in high demand. TeleTech offers competitive wages, sign-on bonus, expanded performance incentives, extensive training, and career advancement opportunities.

The Economic Development Commission (EDC) of Florida's Space Coast worked closely with TeleTech to identify potential worksites and workforce recruitment resources.

"TeleTech is a global leader in customer experience throughout a variety of industries. We are excited they chose Brevard County because of the site selection opportunities and talent pool," commented Lynda Weatherman, president and chief executive officer of the EDC.

While the Rockledge location is being finished, interested applicants are invited to attend a job fair at TeleTech's Melbourne office located at 1398 S Babcock Street on Monday, August 3 from 9am to 1pm. The customer experience positions as well as site leadership opportunities will be available at both the Melbourne and Rockledge locations as TeleTech expands by more than 400 employees between now and October.

The local Talent Acquisition team can be reached at 321-837-5482. Please visit, www.teletechjobs.com for more information.

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About the Economic Development Commission of Florida's Space Coast (EDC)

The Economic Development Commission of Florida's Space Coast is dedicated to attracting new business and investment and expanding existing industry throughout the Space Coast, influencing change on government laws and regulations affecting economic development, promoting the Space Coast to encourage new investment, supporting efforts of Space Coast military installations, and relaying new programs and procedures to assist manufacturing and high tech companies. The EDC is a private, not-for-profit coalition whose stakeholders are business leaders committed to the economic growth and stability of Florida's Space Coast. Visit www.SpaceCoastEDC.org.

About TeleTech

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the company helps its clients acquire, retain and grow profitable customer relationship. Using customer-centric strategy, technology, processes and operation, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 44,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. Visit www.telettech.com